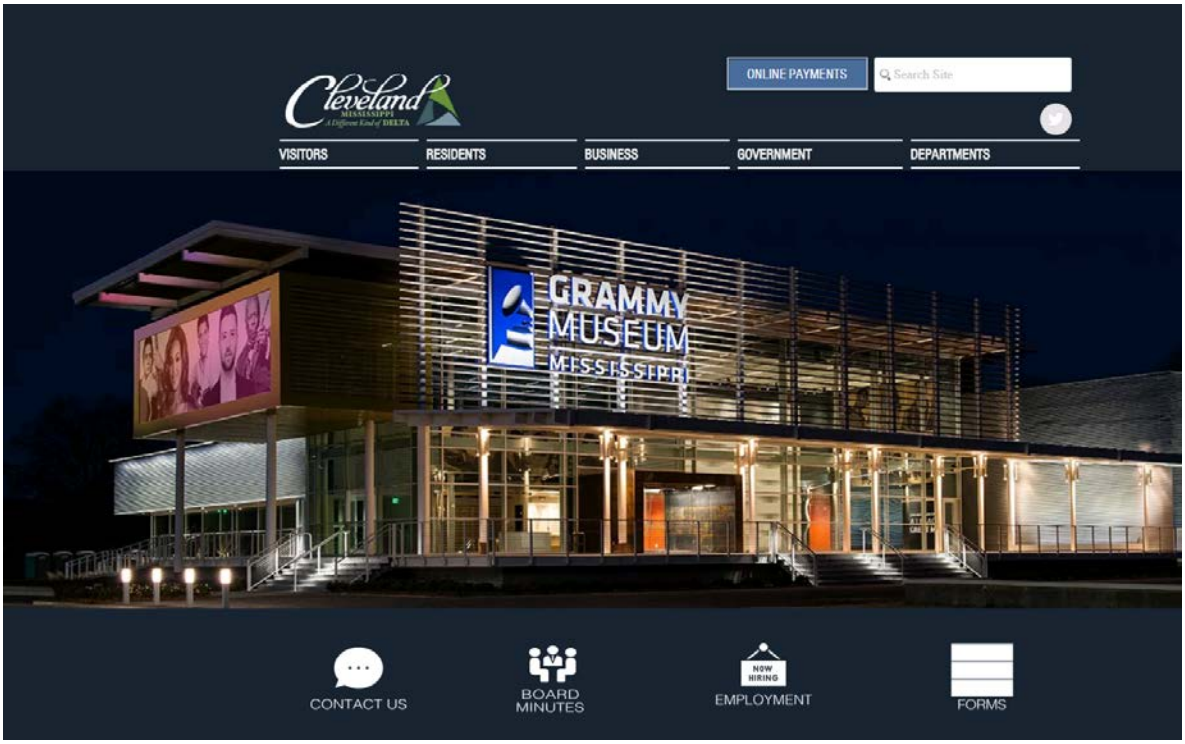
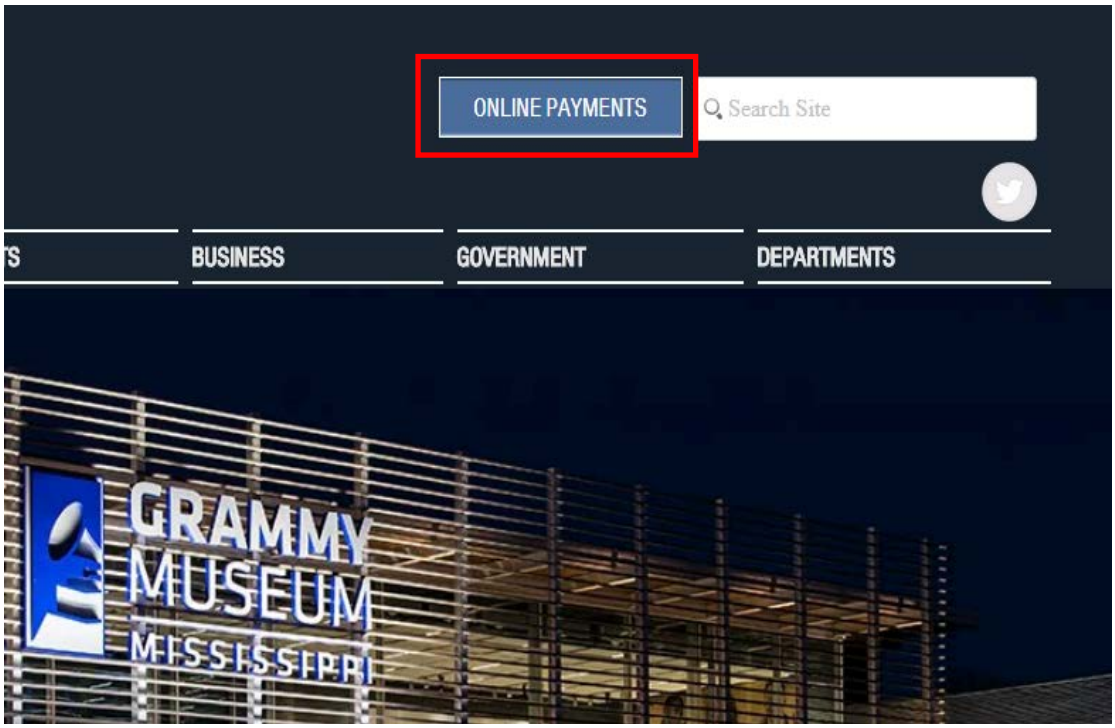
To access your **Online Water Bill** Arista account please follow the steps below.

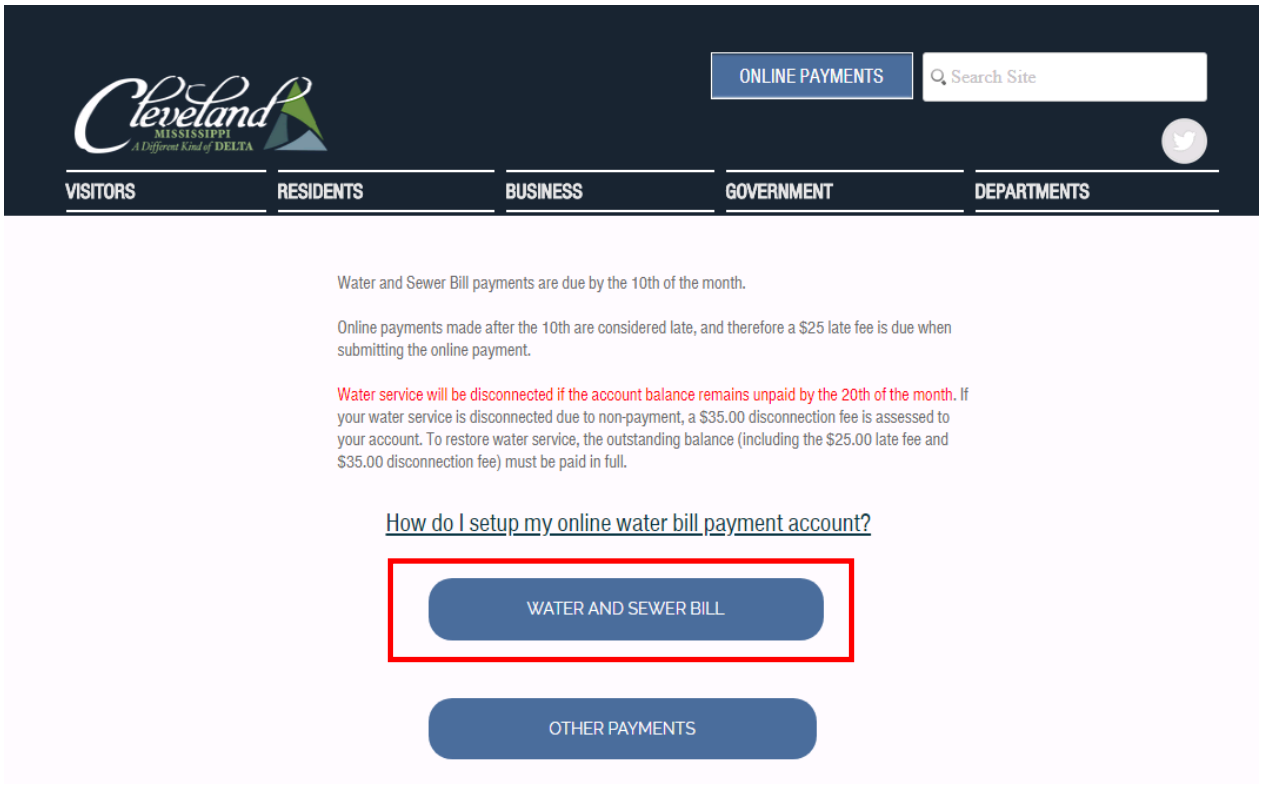
1. Access the City of Cleveland's website at www.cityofclevelandms.com



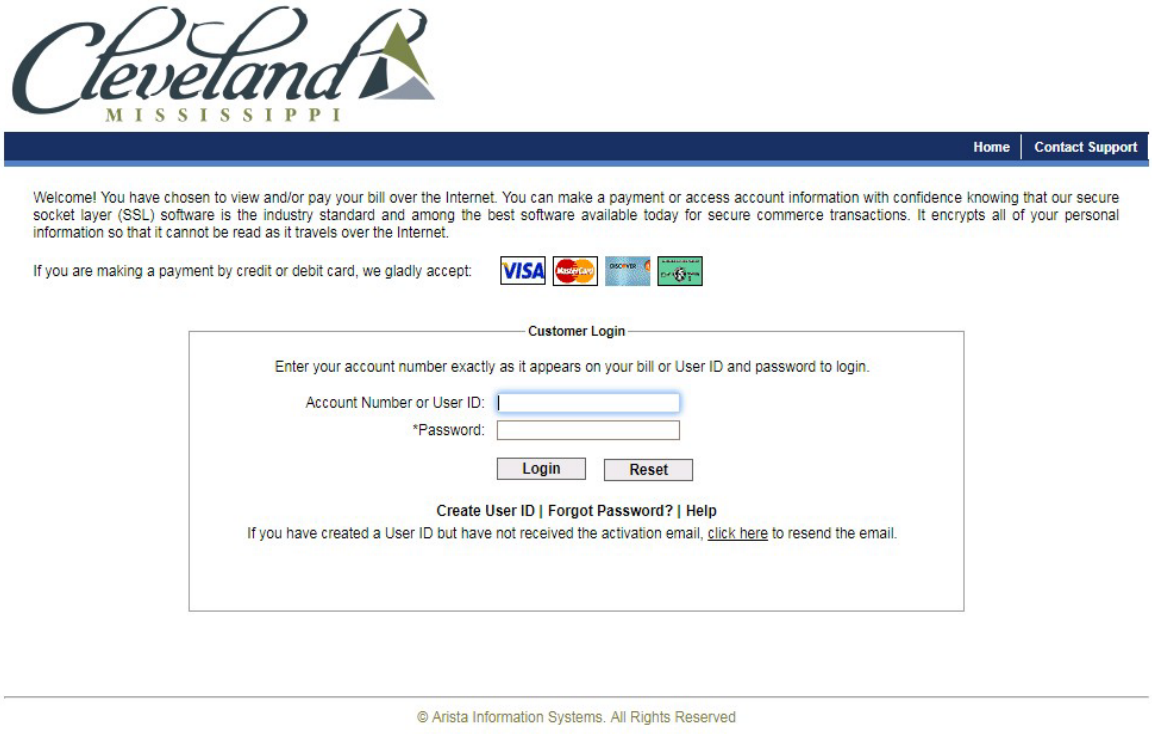
2. Click on "Online Payments" button in the top right corner



3. Click on the “Water and Sewer Bill” Button

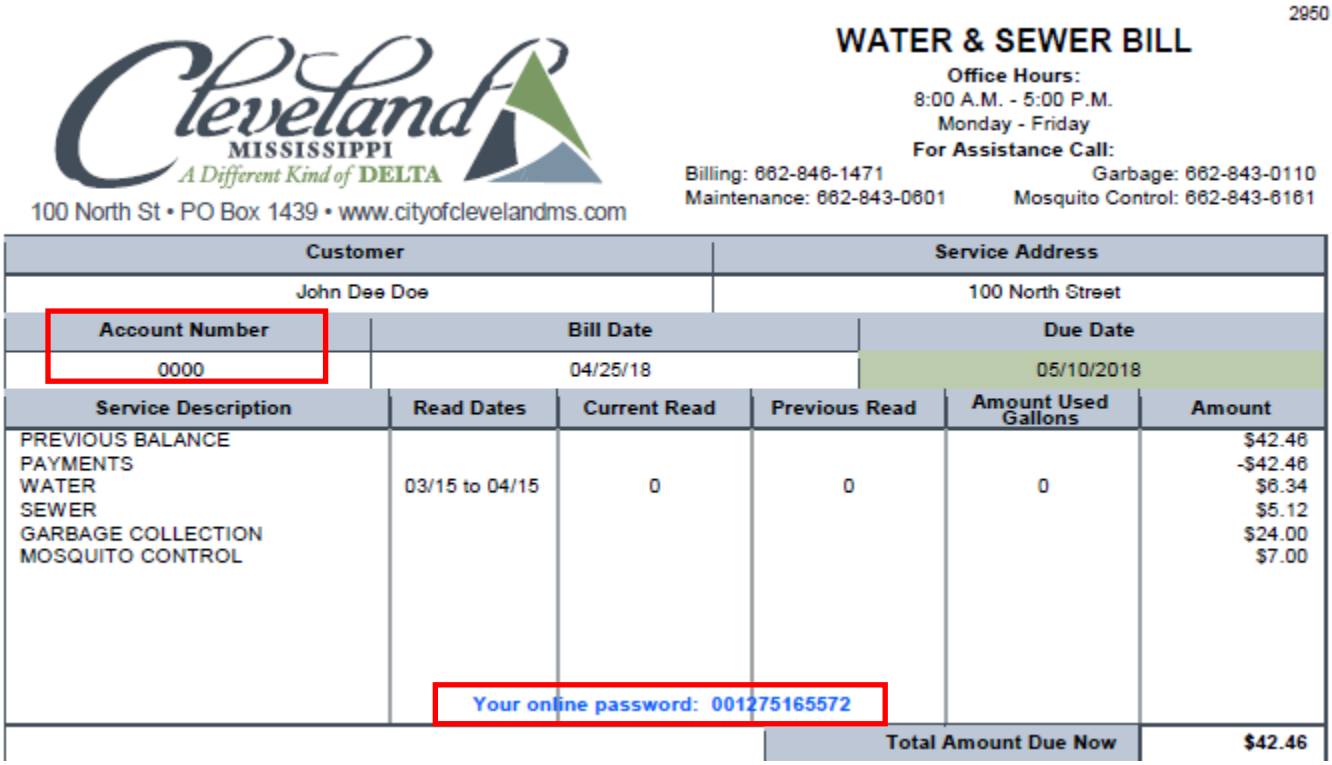


4. The following screen will appear.



5. In the "**Account Number or User ID**" section – enter your four digit Account Number detailed on your water bill statement.

6. In the "**Password**" section – enter the password detailed on your water bill statement (see the bill **example** below).



2950

Cleveland MISSISSIPPI
A Different Kind of DELTA
100 North St • PO Box 1439 • www.cityofclevelandms.com

WATER & SEWER BILL

Office Hours:
8:00 A.M. - 5:00 P.M.
Monday - Friday
For Assistance Call:
Billing: 662-846-1471 Garbage: 662-843-0110
Maintenance: 662-843-0601 Mosquito Control: 662-843-6161

Customer	Service Address
John Dee Doe	100 North Street

Account Number	Bill Date	Due Date
0000	04/25/18	05/10/2018

Service Description	Read Dates	Current Read	Previous Read	Amount Used Gallons	Amount
PREVIOUS BALANCE					$42.46
PAYMENTS					-$42.46
WATER	03/15 to 04/15	0	0	0	$6.34
SEWER					$5.12
GARBAGE COLLECTION					$24.00
MOSQUITO CONTROL					$7.00

Your online password: 001275165572

Total Amount Due Now $42.46

7. You will then be prompted to change your password.

If you <u>do not</u> have a copy of your bill, please call the Water Department to have your password reset.

Should you have any questions or concerns in accessing your Arista account, please call the Water Department at 662-846-1471.